

**ENVIRONMENT, PLANNING & TRANSPORT CABINET PANEL
FRIDAY, 11 MAY 2018 at 10.00 AM**

**ENVIRONMENT, PLANNING & TRANSPORT PERFORMANCE INDICATORS
REVIEW**

Report of the Chief Executive

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Executive Member: Derrick Ashley, Environment, Planning & Transport

1. Purpose of report

1.1 To allow the Panel to review the proposed list of performance indicators

2. Summary

2.1 In June 2017, a Task and Finish group was set up to review the Environment and Infrastructure Department's list of performance indicators, which had been reported to Extended Board and Senior Manager Board (SMB) up to and including Q4 2016/17. This included adding new and removing or rewording existing indicators, as well as revising the frequency at which they are reported.

2.2 Senior managers as well as Environment and Infrastructure Board have reviewed and approved the indicators that correspond to their service area, and, thus, some new indicators have already been incorporated into the reporting cycle.

3. Recommendation

3.1 The Cabinet Panel is invited to note the report and comment on the attached list of performance indicators (Appendix A), which services have proposed to report to Panel going forward.

4. Background

4.1 Representatives from Spatial Planning & Economy, Environmental Resource Planning and Transport, Access & Road Safety (TARS) met regularly as part of the departmental Task and Finish group to review the existing performance measures pertaining to their service area. They were charged with the task of liaising with their managers and owners of the indicators to identify, with justification, which measures should be kept, removed or added.

4.2 Below is a summary of what was concluded in each service area's review:

4.3 Environmental Resource Planning (ERP)

- New indicators developed, which will report on the "Number of consultations completed within 21 days." This will be reported for four service areas, each with their own target. The four areas are: Sustainable Drainage Systems (SuDS); Ecology; Landscape; and Historic Environment (reported quarterly but a quarter in arrears).

4.4 Spatial Planning & Economy

- 2 new indicators have been raised
- 5 indicators dropped - 4 due to inconsistencies in collecting data for them and 1 because the figures are no longer collected for them.

4.5 TARS

- 4 new Road Safety indicators proposed
- 3 new bus indicators on top of the existing ones
- 3 new indicators for Countryside & Rights of Way (CRoW) which will incorporate and add more detail to the existing ones.

5. Financial Implications

5.1 There are no financial implications arising from this report.

6. Equalities Implications

6.1 When considering proposals placed before Members it is important that they are fully aware of, and have themselves rigorously considered the equality implications of the decision that they are making.

6.2 Rigorous consideration will ensure that proper appreciation of any potential impact of that decision on the County Council's statutory obligations under the Public Sector Equality Duty. As a minimum this requires decision makers to read and carefully consider the content of any Equalities Impact Assessment (EQiA) produced by officers.

- 6.3 The Equality Act 2010 requires the County Council when exercising its functions to have due regard to the need to (a) eliminate discrimination, harassment, victimisation and other conduct prohibited under the Act; (b) advance equality of opportunity between persons who share a relevant protected characteristic and persons who do not share it and (c) foster good relations between persons who share a relevant protected characteristic and persons who do not share it. The protected characteristics under the Equality Act 2010 are age; disability; gender reassignment; marriage and civil partnership; pregnancy and maternity; race; religion and belief, sex and sexual orientation.
- 6.4 No equality implications have been identified in relation to this report although Panel will not make a decision in respect of its contents.

Background Information

None.

Appendices

- Appendix A – Proposed list of indicators
- Appendix B - List of indicators that have been removed

Appendix A

The table below shows a finalised list of performance indicators denoting the frequency in which they will be reported. Newly raised indicators have justifications next to them.

	Indicator	Frequency	Justification for its creation
ERP	Number of local authority investigations carried out and published under S19	A	N/A
	Number of consultations completed within 21 days (Historic Environment)	Q	Currently reported on a quarterly basis to the Hertfordshire Local Planning Authorities as part of the shared service delivery arrangements.
	Number of consultations completed within 21 days (Ecology)	Q	As above
	Number of consultations completed within 21 days (Landscape)	Q	As above
	Number of consultations completed within 21 days (SuDS)	Q	Currently reported to the Hertfordshire Local Planning Authorities as part of the shared service delivery arrangements. Information on performance against the 21 day response target for surface water drainage and flood risk has to be reported annually to government through the Ministry of Housing Communities and Local Government
Spatial Planning & Economy	% of decisions on planning applications dismissed at appeal	A	N/A
	Transport related CO ₂ emissions per capita	A	N/A
	Timeliness of decisions for major County Matter planning applications	Q	N/A
	Percentage of new developments within 30 minutes by public transport of key services	A	N/A
	Net additional homes provided	A	N/A
	% of affordable housing achieved through the planning system	A	N/A
	Proportion of new homes built on previously developed land	A	N/A
	Area of greenfield land lost other than to development that accords with development plans	A	N/A
	Percentage of all trips (under 1 mile) made by walking	3Yrs	N/A
	Overall Employment Rate (working age 16-64)	Q	N/A
	Proportion of pop qualified to Level 2 or higher	A	N/A
	Based on NI 165 Proportion of pop qualified to Level 4 or higher	A	N/A
Median earnings of employees in the area	A	N/A	

	New Business Registration	A	N/A
	Percentage of all trips (under 3 miles) made by cycling	3Yrs	N/A
	Measure of particulates – PM2.5 roadside levels	A	Reduction target is quite complex to measure with an EU directive to be achieved by 2020
	Minerals land bank levels	A	There is a requirement in the Minerals Local Plan for 7 years' worth of mineral resources, so a measurement along those lines is the aim
TARS	Percentage of school children walking, cycling, scooting or using other sustainable means to travel to school	A	A more dynamic indicator that links to the LTP4 and Public Health strategies
	Children Travelling to School - Mode share of sustainable school journeys (5-10 yrs)	A	N/A
	Children Travelling to School - Mode share of sustainable school journeys (11-16 yrs)	A	N/A
	Number of young people attending a Learn 2 Live event (looking to grow)	A	17 -24 year olds significantly over represented in casualty statistics. Evidence suggests behaviour change is achieved.
	Number of individuals successfully completing Bikeability levels 1, 2, and 3 delivered by HCC	A	Links to LTP4 and public health objectives.
	Number of schools achieving Modeshift Stars bronze, silver and gold awards	A	An indicator that identifies whether schools continue to promote active travel initiatives.
	Total number of passenger journeys (in millions) made annually on local buses within Hertfordshire	A	N/A
	Percentage of Buses Leaving Terminus (Departures) Within Acceptable Timeframe	A	N/A
	% of bus stops with comprehensive and up-to-date information	Q	N/A
	Number of bus stops with Real Time Information	A	N/A
	Percentage of bus services delivering Real Time information	A	Outcome relates to improvement in customer service.
	The % of newly registered walkers identifying that they are living with 1 or more long-term conditions and the % that are inactive at sign up (Herts Health Walks).	Q	N/A
	The % of CRoW volunteering activity in hours contributing to the maintenance and improvement of Rights of Way and other HCC Access Assets/Herts Health Walks/Conservation.	Q	N/A
	The number of accessible green spaces which have been improved to benefit local communities and external funding secured to deliver this improvement.	A	N/A
The % of the total length of the rights of way network that is easy to use	A	N/A	

	The number of definitive map case decisions, orders made and public inquiries held	Q	N/A
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Q = Quarterly
A = Annual

List of indicators that have been removed

Appendix B

The tables below show which indicators have been removed from each service with reasoning.

	Indicator	Justification
Spatial Planning & Economy	Access to key services	Dropped as the environment survey has been cut down.
	Air quality mean roadside nitrogen dioxide levels	Dropped as unreliable and inconsistent data across the districts
	Proportion of applications for new mineral workings on designated minerals sites	To be dropped as not really a balanced measure as it depends on the age of the local plan and so few permission really skew results.
	Proportion of applications for new waste facilities on designated waste sites	As above
	Working Age (16-64) people on Out of Work benefits	The Department for Employment no longer collects the figures.
TARS	We aim to deal with and resolve a minimum of 1,800 reports received about the rights of way network each year	Collected for internal management purposes only